

# Quality Payment PROGRAM

## 2019 Performance Year: CMS Web Interface Support Calls for ACOs and Groups Reporting Quality Data to CMS

The Centers for Medicare & Medicaid Services (CMS) will be hosting a series of support calls for Accountable Care Organizations (ACOs) and groups that are reporting data for the Quality Performance Category through the CMS Web Interface for the 2019 performance year. The CMS Web Interface is a secure, internet-based data submission mechanism for registered groups and virtual groups with 25 or more eligible clinicians, and for Medicare Shared Savings Program and Next Generation ACOs.

The support calls will highlight important information and updates on reporting quality data, and provide ACOs and groups with an opportunity to engage in Q&A sessions with CMS subject matter experts.

**New for 2019:** The submission period for the CMS Web Interface will align with other submission types, opening on January 2, 2020 at 10:00 a.m. Eastern Standard Time (EST) and closing on March 31, 2020 at 8:00 p.m. Eastern Daylight Time (EDT).

### Accessing the CMS Web Interface Support Calls

If you are part of a group or an ACO that will be submitting quality data to CMS through the CMS Web Interface and would like to join the support calls, please register through the links provided below.

You can listen to each support call from your computer or via phone. Each presentation will be followed by a Q&A session where attendees will have an opportunity to ask questions via phone and the support call questions box. Subject matter experts will address as many questions as time allows.

If you encounter any issues with registration or technical issues with your computer during a support call, please send an e-mail to [CMSQualityTeam@ketchum.com](mailto:CMSQualityTeam@ketchum.com).

### CMS Web Interface User Demonstration

- [Wednesday, November 13, 2019: 1:00-2:00 p.m. EST](#)

### CMS Web Interface Kick-Off

- [Wednesday, December 11, 2019: 1:00-2:30 p.m. EST](#)

### Weekly Support Calls

*Please note: All weekly support calls listed below will be held on **Wednesdays from 1:00 p.m. to 2:00 p.m. EST/\*EDT.***

- |                                    |                                     |                                   |
|------------------------------------|-------------------------------------|-----------------------------------|
| • <a href="#">January 15, 2020</a> | • <a href="#">February 12, 2020</a> | • <a href="#">March 11, 2020*</a> |
| • <a href="#">January 22, 2020</a> | • <a href="#">February 19, 2020</a> | • <a href="#">March 18, 2020*</a> |
| • <a href="#">January 29, 2020</a> | • <a href="#">February 26, 2020</a> | • <a href="#">March 25, 2020*</a> |
| • <a href="#">February 5, 2020</a> | • <a href="#">March 4, 2020</a>     |                                   |

### Resources

For questions, contact the Quality Payment Program at 1-866-288-8292, Monday through Friday, 8:00 a.m. - 8:00 p.m. ET or by email at [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov). Customers who are hearing impaired can dial 711 to be connected to a TRS Communications Assistant.

